

Informing the French Public about the End-of-Life with a MOOC Tool

Caroline Tête, Valérie Mesnage, Centre National des soins palliatifs et de la fin de vie (Paris) - c.tete@spfv.fr

Talking together about the end of life

↳ **12 723** followers evenly distributed between beginners and experts

- 45% with Master's degree or PhD
- 83% women
- 59% citizens (e.g., patient, caregiver, retired, student, inquisitive mind...)
- Between 13 to 91 years old

↳ People from **94** countries represented, including :

- 82% from France
- 7% in Africa
- 3% in Europe

Having rich discussions on complex topics in a caring and compassionate manner

↳ **1 143** discussions threads posted on the forum, where testimonies, fears are shared, stereotypes are broken, and misunderstandings are corrected: first by audience, then by the moderators

↳ **4-5** messages per thread

All free-online contents for informing audience

↳ **311** units of reliable contents

- 70 video snippets capsules
- 5 simulations
- 61 texts
- 2 podcasts
- 11 forums
- 14 quizzes and tests
- 140 documents to read or see online
- 8 thematic summaries

↳ on... **8** themes (without taboos, or preconceived ideas)

- French socio-political context on end of life
- Vocabulary for talking about end of life
- Palliative care
- The rights of the caregivers and end-of-life patients
- Medical futility, withholding/withdrawing treatment, collegial procedure
- Medicinal and non-medicinal treatments at the end of life
- End-of-life hydration and nutrition
- Current end-of-life issues in France and abroad

Numerous experts from France and abroad

↳ **16** specialists from **12** organisations



Key messages in order to dialogue about end of life peacefully

↳ **101,555** views for videos and simulations (49,014 single views)

↳ **16%** of followers completed the MOOC

↳ **99%** of followers are greatly satisfied (e.g., they like vocabulary tools and they are less anxious about withholding and withdrawing artificial hydration and nutrition)

↳ **93%** of followers think they can pass on the others core concepts

So the MOOC is an appropriate tool to inform rapidly and reliably a large audience

Thanks to everyone who has participated in the 2 sessions of this MOOC